



Vanguard[®]

Vanguard[®] Investments Funds ICVC, Vanguard FTSE U.K. All Share Index Unit Trust, Vanguard LifeStrategy[®] Funds ICVC, Vanguard[®] Investments Money Market Funds and Vanguard FTSE 100 Index Unit Trust Supplementary Information Document

What if I have a complaint?

If you have any complaint, please write in the first instance to the Administrator and Registrar of the relevant Fund:

c/o DST Financial Services Europe Limited and
DST Financial Services International Limited
St. Nicholas Lane
Basildon
Essex SS15 5FS

A copy of our Complaint Handling Procedures is available on request from the above address. You may also contact us via your financial adviser.

You may also complain directly to the Financial Ombudsman Service:

Financial Ombudsman Service
South Quay
Exchange Tower
Harbour Exchange
London E14 9SR

Telephone: 0845 080 1800
Website: www.financial-ombudsman.org.uk

Do I have a right to compensation in the event of default?

Vanguard is covered by the Financial Services Compensation Scheme (FSCS). You may be entitled to compensation from the Scheme if we are unable to meet our financial obligations to you. This may apply separately to both your investments and any cash held in your Account and the maximum amount of compensation available depends on the type of investment business, the FSCS compensation limits applying at the time of any failure and the circumstances of your individual claim.

Further information on compensation under the FSCS is available as follows:

FSCS
10th Floor
Beaufort House
15 St Botolph Street
London EC3A 7QU

Telephone: 0800 678 1100
Email: enquiries@fscs.org.uk
Website: www.fscs.org.uk

What are the cancellation rights?

If you have received advice from a financial adviser, you may have the right to cancel your application to buy shares/units at any time during the 14 calendar days after the date on which you receive a cancellation notice. If you decide to cancel the contract and the the Fund's Net Asset Value per Share or Unit is lower than when you made your investment, you may not receive a full refund because an amount equal to any fall in value will be deducted from the sum originally invested and any SDRT Charge or dilution adjustment paid will not be refunded. No interest will be paid on refunds due to cancellations.

How do I contact the FCA?

The Financial Conduct Authority
1 Endeavour Square
London
E20 1JN

Telephone from the U.K.: 0800 111 6768 (freephone)
0300 500 8082

Telephone from overseas: +44(0) 20 7066 1000
Website: www.fca.org.uk

Money Laundering Prevention

To enable us to comply with applicable U.K. anti-money laundering requirements, we may ask you to provide proof of identity when buying, selling or switching shares/units. In certain circumstances, we may need to re-verify your identity and request additional information for this purpose. We may also obtain information on any applicant for shares/units or investor from a credit reference agency. Unless and until we receive satisfactory proof of identity, we may refuse to issue shares/units, pay the proceeds of a sale of shares/units or pay income on shares/units to the investor. We will not be liable for any shares/units price movements or loss of opportunity during any delays while money laundering checks are carried out. If additional administration is required to complete the registration of an investment as a result of anti-money laundering or fraud protection checks and procedures, we may make an administration charge in connection therewith.